GENERAL TERMS AND CONDITIONS OF DELIVERY AND PAYMENT

1. SCOPE
These General Terms and Conditions shall exclusively apply to all our offers, contracts, deliveries and other services (hereinafter “delivery”) provided to entrepreneurs, legal entities under public law or special funds under public law, or explicitly subject to any object to any deviating or supplementary conditions set by our customer, they shall not be binding for us; such conditions shall only apply if we have expressly agreed to them in writing. Also, in case we participate in a customer’s electronic platform or activate any dialogue box requested by the system, such activation does not constitute an acceptance of the terms of use or any other general terms and conditions of the customer.
Should any provision of the present General Terms and Conditions be invalid, this shall not affect the validity of the remaining provisions thereof.

2. FORMATION OF CONTRACTS, DOCUMENTS, INDUSTRIAL PROPERTY RIGHTS

2.1 Our offers are not binding. A contract shall come into force upon our order confirmation in writing or text form. The form of order confirmation in writing or text form is relevant for the date, kind and quantity of the delivery. If the order is not confirmed by us in writing or in text form the contract shall come into force upon performance of the order at the latest. Statements made orally by our representatives shall be legally binding only if confirmed in writing or in text form.

2.2 We reserve all proprietary rights and copyrights to cost estimates, concepts, designs, drafts, drawings and other documents; these may be modified or made available to third parties only with our explicit approval. Drawings and other documents provided as part of an offer must be returned to us upon request at any time and in any event if the order is not placed with us. In case we deliver items according to drawings, models, samples or other documents provided by the customer, the customer shall ensure that industrial property rights of third parties are not infringed. In a third party’s behalf, by invoking proprietary rights, prohibits in particular the use of third parties are not infringed. If a third party, by virtue of its proprietary rights, requires payment or performance against the customer, the customer hereby consents in advance to return the products in such instances. Retrieving the products shall only be deemed a withdrawal from the contract if explicitly so stated by us. All costs resulting from retrieving the products (in particular transport and storage costs) shall be borne by the customer. To the extent we do not explicitly declare our withdrawal from the contract the customer may request delivery of the products only once the purchase price and all costs have been paid in full.

2.3 We reserve the right to charge the costs for samples and testing parts as well as for tools required for their manufacturing. In case of doubt, payment shall be due and payable after acceptance of the first sample, test component or tool. Costs will be charged for processing and manufacturing the tools required for serial production, unless agreed otherwise. In any case we maintain title to all tools made or procured by us even if the procurement or manufacturing costs are wholly or partially covered by the customer.

2.4 We shall be entitled to procure the materials for the entire order and to manufacture the total order quantity immediately. Any customer requests for changes after order placement can, therefore, not be taken into consideration, unless explicitly agreed otherwise.

2.5 To the extent necessary for manufacturing or planning related reasons, our deliveries may exceed or fall short of the agreed quantity by up to 10%.

3. PERFORMANCE DESCRIPTION

3.1 The quality of the delivered goods or services is finally described by the explicitly agreed features (e.g. specifications, labels, approvals, and other information). Any relevant raw materials and goods and services are subject to a further explicit agreement. Therefore, any warranty for a special application purpose or particular suitability, life period or durability after passing of risk requires an explicit written agreement, otherwise the risk of suitability and use shall be borne by the customer. We reserve any customary or technically unavoidable deviations from physical and chemical quantities, including colours, recipes, chemical contamination, processes and the use of raw materials as well as any reasonable quantity variances, as far as this is not unreasonable towards the customer.

3.2 Details of the delivery item (e.g. as provided in catalogues, product information, electronic media or on labels, such as “best before” information) are based on our general experience and knowledge and are for purposes of reference value or labelling only. These product details as well as expressly agreed features or application purposes shall not relieve the customer from the obligation to test the product for the intended purpose and to take the respective measures for careful storage.

3.3 Details of quality, durability and possible uses of our products do not include any guarantees, unless such details are explicitly specified as guarantee in writing.

4. DELIVERY AND DELIVERY TIME

4.1 Lead times are provided for information purposes only and shall be non-binding, unless it is explicitly agreed that the delivery date shall be fixed, i.e. it is put in writing that the customer has no further interest in the delivery after the agreed date. Confirmed delivery dates are subject to the correct, complete and timely receipt of supplies by us. Delivery deadlines shall be considered as met if prior to deadline expiry the delivery item has left our facility or if we have informed the customer that the order is ready for shipment. Delivery periods shall not start to run until the customer has properly fulfilled its respective obligations and contractual duties, such as furnishing technical data and documents, approvals, making a down payment or providing a payment guarantee.

4.2 We are entitled to make partial deliveries.

4.3 Events of force majeure or other circumstances beyond our control and to suspend the delivery. Furthermore, we are entitled to withdraw from the contract in case we do not receive the relevant products ourselves in spite of a respective prior procurement contract with our supplier; our responsibility for damages caused intentionally or negligently according to clause 8.8 shall remain unaffected. If third-party items are not available in time, and in case we withdraw from the contract we will return any consideration already received without undue delay. We are not generally bound to return the products in such cases.

4.4 It is generally not possible to return any sold and non-defective products.

4.5 In case the customer becomes subject to insolvency proceedings, or comparable proceedings, provides a formal information of financial status, experiences payment difficulties or in case we become aware of a significant deterioration of the customer’s financial situation, we shall be entitled to suspend deliveries immediately and to refuse the fulfilment of current contracts unless the customer provides the respective consideration or, upon our request, provides appropriate security.

4.6 In case the customer is in default of acceptance or is subject to insolvency proceedings, or comparable proceedings, provides a formal information of financial status, experiences payment difficulties or in case we become aware of a significant deterioration of the customer’s financial situation, we shall be entitled to suspend deliveries immediately and to refuse the fulfilment of current contracts unless the customer provides the respective consideration or, upon our request, provides appropriate security.

4.7 In case the products are sent to the customer or a third party at the customer’s request, the risk of accidental loss or accidental damage of the products shall pass to the customer once the products have left our facility/warehouse at the latest, irrespective of the agreed dispatch place and irrespective of which party bears the transport costs.

4.8 Unless explicitly stated otherwise, any use of Incoterms shall be deemed as a reference to the Incoterms 2010 as published by the International Chamber of Commerce (ICC).

4.9 The information we provide under export law is limited to the non-preferential origin under Art. 22 et seq. of the Community Customs Code, or, upon its applicability, Art. 59 et seq. of the European Union Customs Code Regulation (EU) 952/2013, respectively, and the CN subheading in our invoices. We do not issue declarations of preferential origin (supplier’s declarations / movement certificates).

5. SECURITIES - RESERVATION OF TITLE / AS-SIGNMENTS OF CLAIMS

5.1 We reserve title to all delivered products until all our existing claims, including conditional and accessory claims against the customer resulting from the procurement or manufacturing costs are wholly or partially covered by the customer.

5.2 The customer may resell or process the delivered products or mix or combine it with other items in the course of ordinary business only; however, the customer hereby assigns to us in advance all claims resulting from the resale, processing, mixing or combining with other goods or other properties (hereinafter “delivery”) provided to entrepre-

5.3 The reservation of title shall also apply to new products resulting from the mixing or combining of the initially delivered items with other items. If third-party ownership rights remain after mixing or combining of our products with third party products, we shall acquire joint ownership in the new product at the ratio of the objective value of the mixed or combined products. If our ownership ceases as a result of the processing, the customer hereby already transfers to us his title and any expectant rights in the new product in the amount of the invoice value of the products delivered by us, and shall store it on our behalf free of charge.

5.4 The customer shall be authorised to collect any claims from the resale assigned to us under clause 5.2 as long as we have not revoked this authorization or carried out the service of claims assignment. Upon our request, the customer shall inform us about the debtors of the assigned claims and shall, at its own cost, effect service the debtors of the assignment.

5.5 We may revoke the authorisation given to the customer under clauses 5.2 and 5.4 to resell the products and to collect the debt claims assigned to us with immediate effect if the customer is in default of
6.6 In addition, in case the customer is in default of paying the invoice, the provider has the right to claim additional damages or costs. This restriction shall not apply to claims of the customer for corrective measures in relation to a defective product or complete an unfinished product.

6.7 Upon receipt of the corrected invoice, the customer shall be solely responsible for compliance with the VAT regulations on invoices. The customer shall be liable for damages resulting from the credit note procedure, e.g., any refunds of input tax and payment of interest by the customer.

6.8 The customer may set off or withhold payments only if his counterclaim is undisputed or res judicata. This restriction shall not apply to claims of the customer for corrective measures in relation to a defective product or complete an unfinished product.

7. CLAIMS FOR DEFECTS

7.1 We shall be liable for defects of products delivered by us only according to the following provisions.

7.2 The customer shall properly fulfill its duties regarding inspection and lodging complaints, i.e., the customer shall inspect the products without undue delay and shall notify us of any defects without undue delay. Otherwise, if a defect is discovered later in the ordinary course of business, the customer shall notify us of such defect without undue delay after discovery.

7.3 If defective products are delivered, we shall be given the opportunity, prior to the start of manufacturing (processing or installing), to sort out such products and to remedy the defect or to make a substitute delivery, unless this cannot reasonably be expected from the customer. In case we are unable to accomplish this or fail to comply in due course, the customer may withdraw from the contract to this extent and may return the products at our risk. In case of urgency, the customer may, following consultation with us, remedy the defects himself or instruct a third party to do so.

7.4 If the defect is discovered only after the start of manufacturing or initial operation, despite the fulfillment of all duties according to clause 7.2, the customer may demand subsequent performance (rework or substitute delivery at our discretion). The delivery of defective products results in a right of retention only insofar as it is in due proportion to the respective defect and the expected costs of the subsequent performance, and not to the extent such third parties’ claims are based on the same contractual relationship.

7.5 Any claims for damages for defective products shall be subject to two useless attempts of subsequent performance. In case of substitute delivery, the customer is obliged to return the defective products upon request.

7.6 A withdrawal from the contract or a claim for compensation of the purchase price shall be granted only if the defect cannot be remedied within an appropriate period, if subsequent performance will incur disproportionate costs, is unreasonable or must be considered as failed for other reasons. The customer, however, has no right to withdraw from the contract in case of minor defects.

7.7 The customer shall allow us to inspect any rejected products without undue delay; in particular, these products shall be made available to us upon request and at our cost. If complaints are unfounded, we may charge the transport costs and inspection expenses to the customer.

7.8 No claims for defects may be raised in case of merely insubstantial deviations from the agreed quality, insubstantial impairment of serviceability, or if the deviation can be put down to a violation of operating, maintenance or installation instructions, unsuitable or improper use or storage. This shall also apply in case of faulty or negligent handling or assembly, normal wear and tear or tampering with the delivery item by the customer or a third party.

7.9 No costs may be claimed regarding the subsequent performance, the withdrawal from the contract or damage-repair because of defective products, in particular costs for shipment, transportation, labour and material, inssofar as those claims and costs result from the fact that the products have been transferred to a place different from the agreed place of performance after passing of risk. However, this does not apply in case such transfer corresponds with the normal use of the products known to us.

7.10 Damages and reimbursement of expenses may only be claimed according to clause 7.9.

7.11 The customer may not make the aforementioned claims for any products, which, according to mutual agreement, we do not deliver as new products.

8. LIABILITY

8.1 We shall be liable for any damages, in particular resulting from a breach of duty of care when entering into a contract, from a breach of obligations or from unlawful acts, only to the extent that we, our employees or vicarious agents have acted intentionally or grossly negligent.

8.2 For damages resulting from death or bodily harm or a violation of material contractual obligations, we shall also be liable for ordinary negligence. Contractual obligations shall be deemed as “material” if their fulfillment is a prerequisite for proper performance of the contract and the customer regularly trusts in their fulfillment and also may do so. In case of a violation of material contractual obligation our liability shall be limited to the direct average damage, predictable and typical for the respective type of product. This shall also apply to a breach of obligations by our employees or vicarious agents.

8.3 We shall be liable for the infringement of third parties’ industrial property rights in connection with the sale of our products under the foregoing provisions only if the infringement results from the proper use of the product, and only to the extent such third parties’ industrial property rights are valid in the Federal Republic of Germany and have been published at the time of delivery. This shall not apply if we have manufactured the product according to drawings, models, or other descriptions or data provided by the customer and if we did not know or did not have to know of any infringement of industrial property rights in connection with the developed product. In this case our customer is liable for any current or future infringement of third parties’ industrial property rights. The customer undertakes to inform us without undue delay of any potential and alleged cases of infringement of third parties’ industrial property rights he may become aware of, and to indemnify us from any third parties’ claims, costs and expenses incurred.

8.4 Claims for defects of delivered products, including any damages relating to such defects – irrespective of the legal grounds – shall become time-barred 1 year after delivery. This shall not apply to products that, consistent with their usual application, are used in buildings and have caused the building’s defectiveness; in that case claims shall become time-barred 10 years after delivery. All other claims under clauses 8.1 to 8.3 shall become time-barred according to the statutory provisions.
8.5 Claims for price reduction and rights to withdraw from the contract shall be excluded insofar as the primary claim for performance or the secondary claim for subsequent performance has become time-barred.

8.6 Our liability pursuant to the provisions of the French Product Liability Act shall remain unaffected by the foregoing provisions.

8.7 We shall only be liable for claims of recourse by the customer if and to the extent the customer has not accepted obligations towards his own customer beyond the mandatory statutory provisions on remedies for defects and liability. Unless agreed otherwise in writing, clauses 7 and 8 shall apply accordingly to any claims of recourse raised by the customer.

8.8 We do not accept any further liability.

9. CONFIDENTIALITY

9.1 Customer shall keep any knowledge and information of a technical or economical nature it has received from us in connection with the business relationship ("Confidential Information") strictly confidential towards third parties at any time, even after the end of the business relationship, unless the customer proves that the Confidential Information is (i) already known to the customer or in the public domain at the time of disclosure or subsequently becomes public knowledge other than through a fault of the customer, (ii) subsequently developed by the customer completely independent from the Confidential Information, or (iii) received by the customer from a third party without breach of a confidentiality obligation.

9.2 We remain the sole owner of any documents, in particular drawings, containing Confidential Information, which are disclosed in the course of the business relationship. Any such documents must be returned to us upon our request but at the latest at the end of the business relationship. The customer has no right of retention regarding Confidential Information or documents or materials containing Confidential Information.

9.3 The disclosure of Confidential Information does not establish any industrial property rights, rights to knowhow or copyrights of the customer and does not constitute a prior publication or right of prior use according to the applicable patent, design and utility model laws. Any kind of license is subject to a written agreement.

10. COMPLIANCE

10.1 The customer undertakes not to deal with or otherwise cooperate, neither directly nor indirectly, with any terrorist or terrorist organizations or any other criminal or anti-constitutional organizations. The customer will in particular establish reasonable organizational measures to implement applicable embargoes, the European regulations against terrorist and criminal acts and the respective requirements under US law or any other law applicable to the business relationship, in particular by implementing adequate software systems. Once a product has left our facilities, the customer shall be solely responsible for compliance with the abovementioned provisions and shall indemnify us from any and all claims or related costs resulting from the violation of the respective laws or regulations by the customer, its affiliates, employees, representatives or any of its vicarious agents, including reasonable attorney or consultant fees, administrative fees and penalties.

10.2 We will reasonably comply with the obligations resulting from the European Chemicals Regulation No. 1907/2006 ("REACH") that are directly applicable to us and will be liable for breaches according to clause 8. The customer shall, however, be solely liable for any negative consequences resulting from the provision of insufficient information by the customer, including any incorrect or incomplete information relating to the use of products within the supply chain.

10.3 The customer shall comply with foreign trade law provisions, in particular with any applicable export control regulations under French, EU and US law.

11. PLACE OF PERFORMANCE AND JURISDICTION, MISCELLANEOUS

11.1 For all claims resulting from our business relationship with the customer, in particular regarding our deliveries, the site from which the delivery originates shall be deemed the place of performance.

11.2 The customer may assign its claims arising from the contractual relationship only with our prior written approval.

11.3 For all claims resulting from our business relationship with the customer, in particular regarding our deliveries, the exclusive place of jurisdiction shall be Strasbourg, France. This shall also apply to disputes concerning the formation and validity of a contractual relationship. We shall, however, also have the option to sue the customer in the courts competent for the customer’s place of business.

11.4 If a customer’s place of business is located outside of France, we shall be entitled to have all disputes arising out of or in connection with our business relationship with the customer, including disputes about the validity of contracts, finally settled in accordance with the Arbitration Rules of the Chambre de Commerce Internationale (CCI) without recourse to the ordinary courts of law. The place of arbitration shall be Paris, France. Upon request, we shall exercise our right to choose arbitration before proceedings are initiated. The arbitration proceedings shall be conducted in French, unless the customer requests them to be held in English.

11.5 The business relationship with the customer shall be exclusively governed by the laws of France, excluding its rules of private international law, the UN Convention on the International Sale of Goods (C.I.S.G.) and other bilateral or multilateral conventions on the harmonization of law regarding the international sale of goods.